



CANCELLATION POLICY

Our goal is to provide quality health care to all our patients in a timely manner. No-shows, late arrivals, and cancellations inconvenience not only our providers, but our other patients as well. Please be aware of our policy regarding missed appointments.

Appointment Cancellation

When you book your appointment, you are holding a space on our calendar that is no longer available to our other patients. In order to be respectful of your fellow patients, please call Forever Fit Physical Therapy by phone as soon as you know you will not be able to make your appointment.

If cancellation is necessary, we require that you call at least 24 hours in advance. Appointments are in high demand, and your advanced notice will allow another patient access to that appointment time.

How to Cancel Your Appointment

If you need to cancel your appointment, please call us at 301-388-5960 between the hours of 7am-8pm . If necessary, you may leave a detailed voicemail message. We will return your call as soon as possible. If calling over the weekend please leave a detailed message and we will reach out to you on the next business day.

Late Cancellations/No-Shows

A cancellation is considered late when the appointment is cancelled less than 24 hours before the appointed time. A no-show is when a patient misses an appointment without cancelling. In either case, we will charge the patient a **\$30 (thirty dollars)** missed appointment fee.

I acknowledge that I have read and fully understand the above information.

Patient Signature

Date